

Student/Mentor MFA Setup (Once fully enforced/live)

On or after April 9th, when students log in to the myEdison Experience dashboard, they will be prompted to set up multi-factor authentication (MFA). Here are the steps to walk them through it.

Step 1 – Head to **www2.tesu.edu** and click the yellow “**sign in to myEdison Experience dashboard**” button.

TESU THOMAS EDISON STATE UNIVERSITY

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myEdison Experience

Home > Current Students > myEdison & Moodle > Student Self-Service > myEdison Experience

Trouble Logging In?

The password reset procedure has changed. Please access the [Need Help With Your Password? page](#) for instructions on retrieving your user name and resetting your password. Once your password has been reset in Online Student Services, you should be able to log back in to myEdison Experience.

If you are still unable to login or need technical assistance, please email enrolled@tesu.edu.

System Maintenance

Welcome to myEdison Experience!

The myEdison Experience dashboard provides students with access to their courses in the Moodle learning management system, Online Student Services, Google docs and other student resources.

Sign in using your University email address

SIGN IN TO MYEDISON EXPERIENCE DASHBOARD

To protect your privacy and university confidential data, please logout and exit your browser when you have finished accessing services that require authentication.

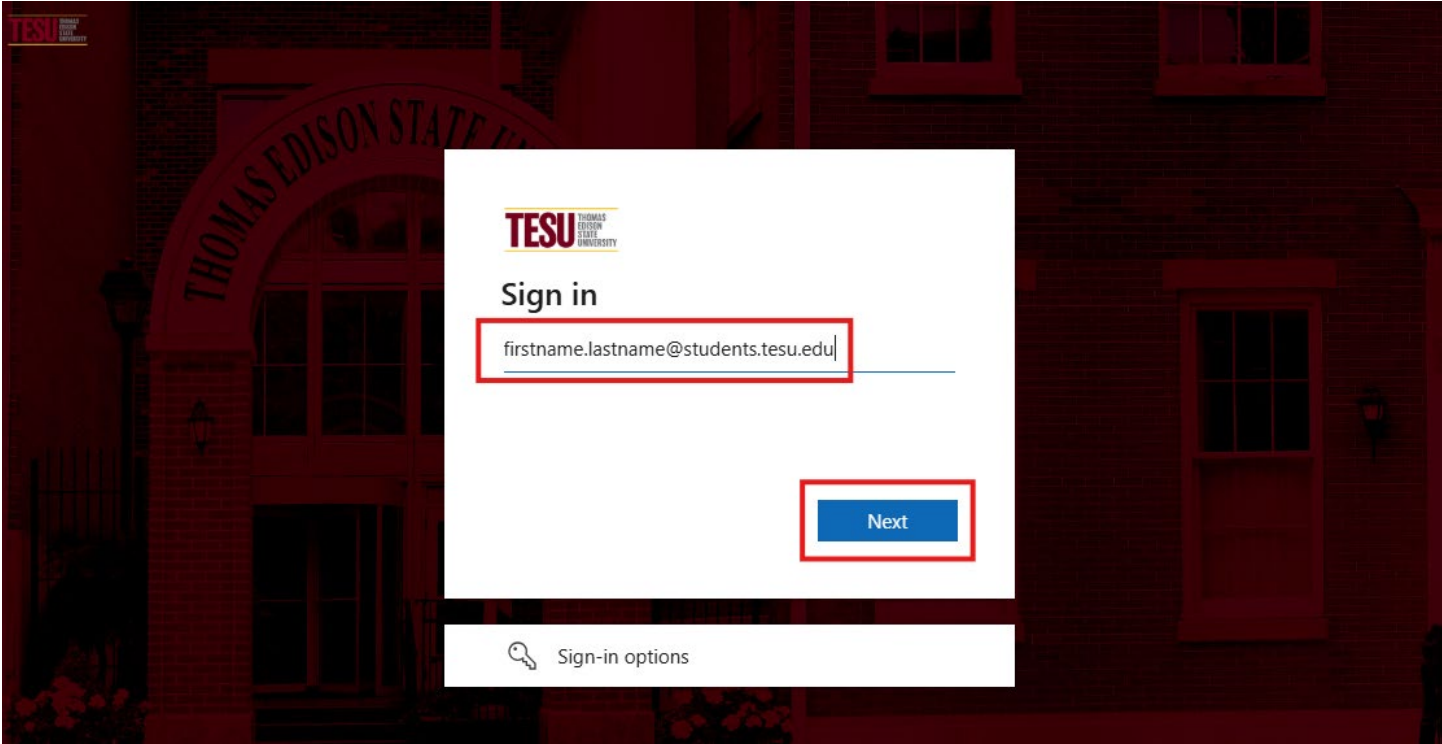
Helpful Student Links

- [Password Issues?](#)
- [Self Help Portal](#)
- [Access Moodle Help Videos](#)
- [myEdison / Course Access](#)
- [Access Student Forms](#)

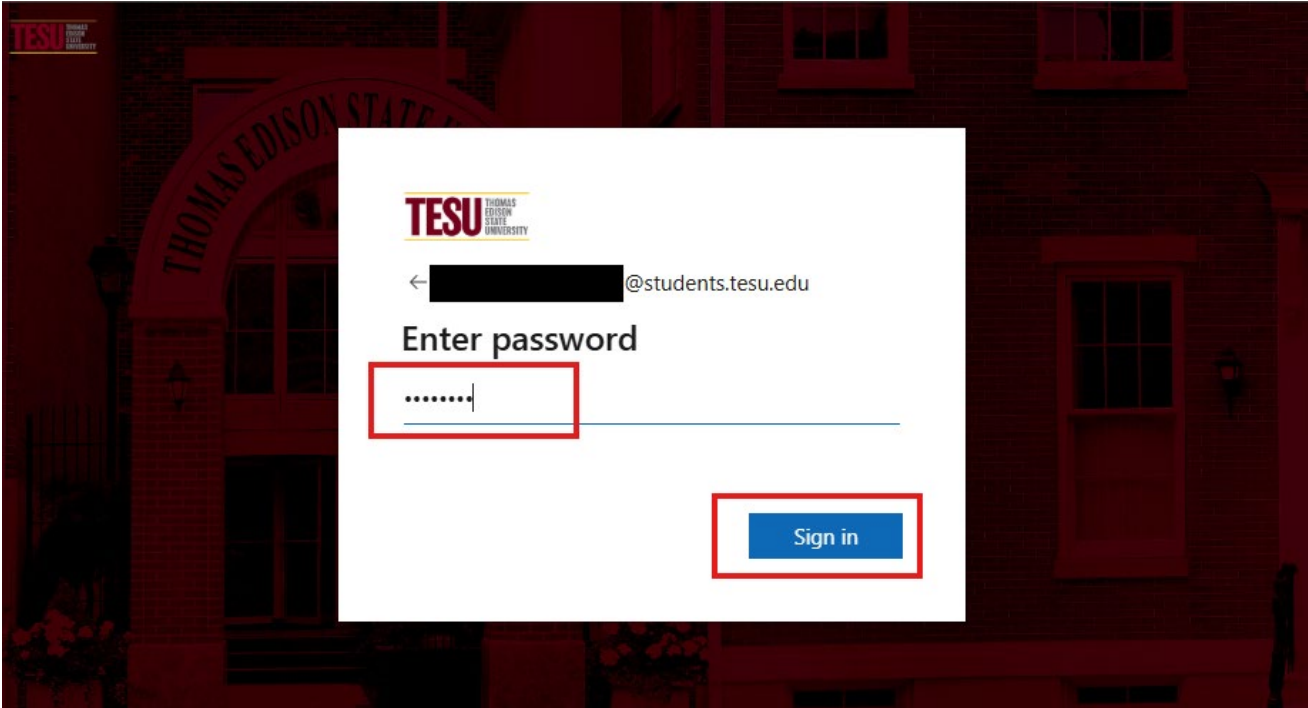
A Note About Course Availability

You will have access to your courses in myEdison approximately 1-2 days before the start of the term. Until then, please refresh the email you received for confirmation and activation and provide the necessary information.

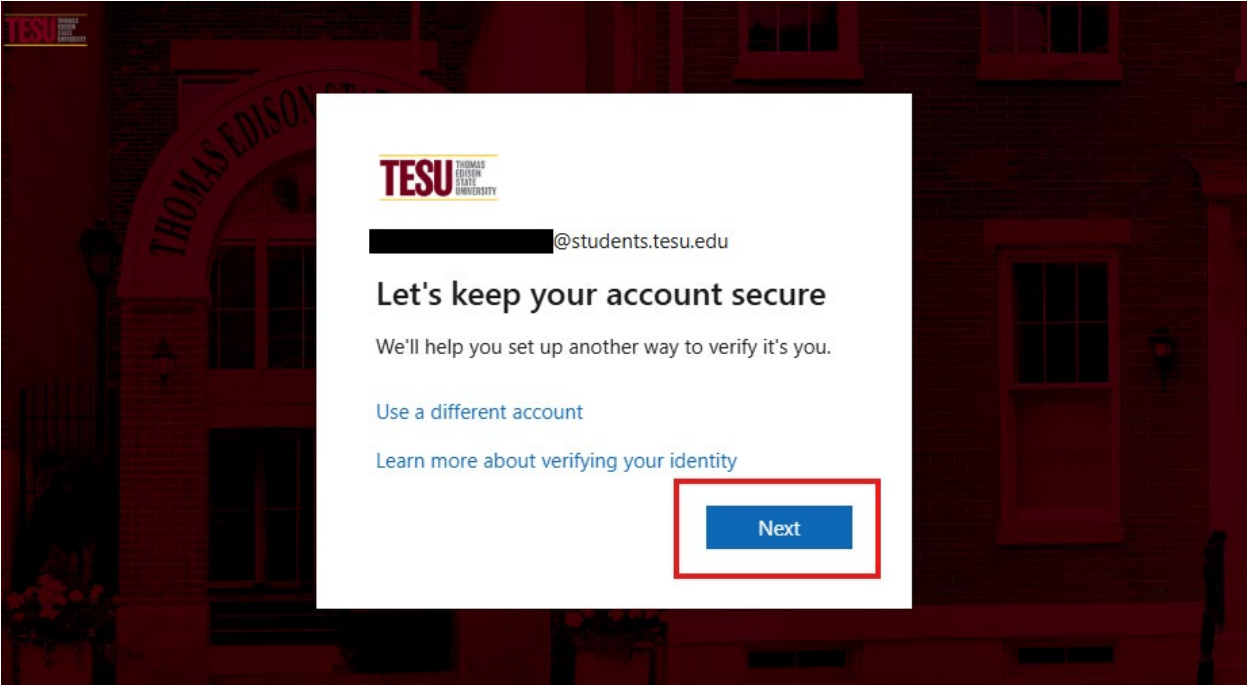
Step 2 – use your **FULL** TESU email address. Include **@students.tesu.edu** (or **@mentors.tesu.edu** for Mentors). Then **click Next**.



Step 3 – Enter your TESU password (for Mentors – same password as Moodle) and **click Sign in**



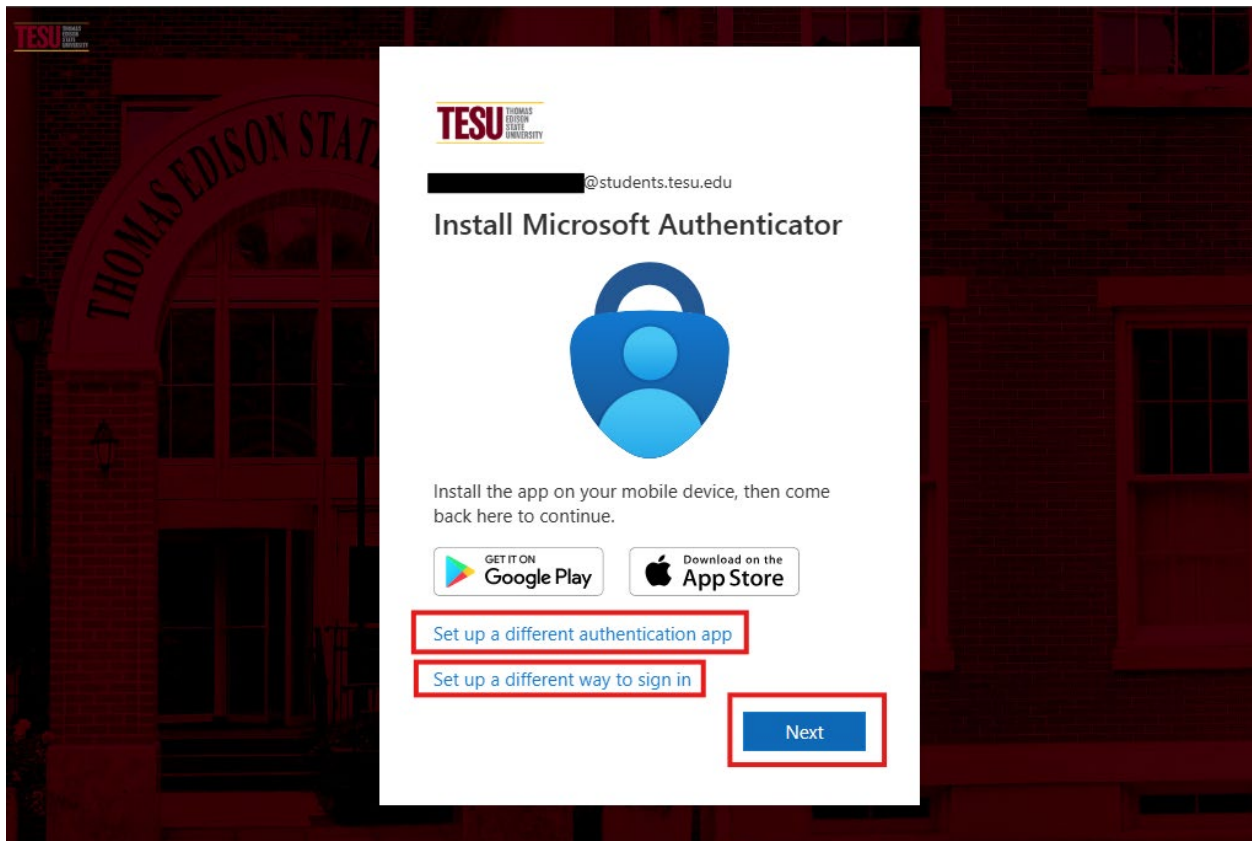
Step 4 – Here, you’ll see the “**Let’s keep your account secure**” prompt. **Click Next** to get started with setting up your MFA.



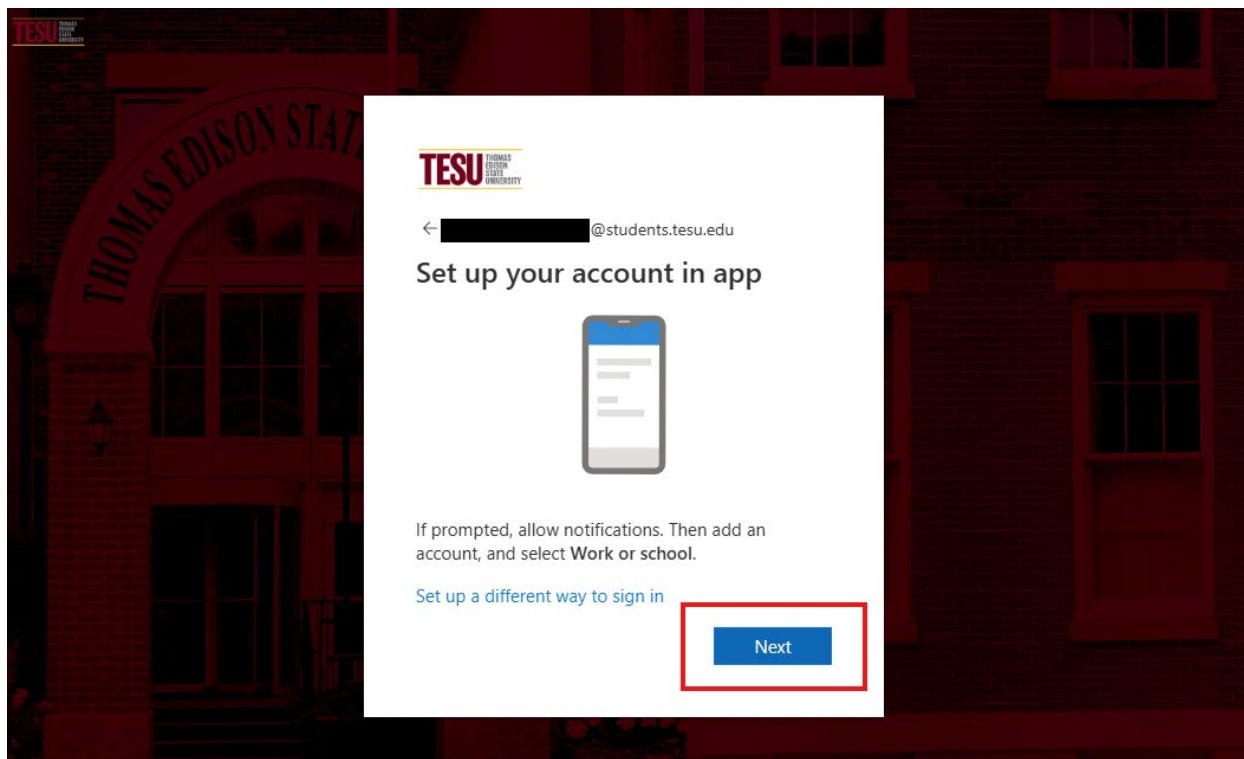
Step 5 – The default method is the Microsoft Authenticator app. You’ll need to download this to your smartphone. Once you do that, click Next. *If you prefer the Google authenticator or another verified/secure MFA app...you can click the link to **Set up a different authentication app**. Or if you prefer to use SMS texting, click **Set up a different way to sign in**.

(If you would rather NOT use an app and would prefer to set this up via SMS/Text, please skip ahead to **Step 11**).

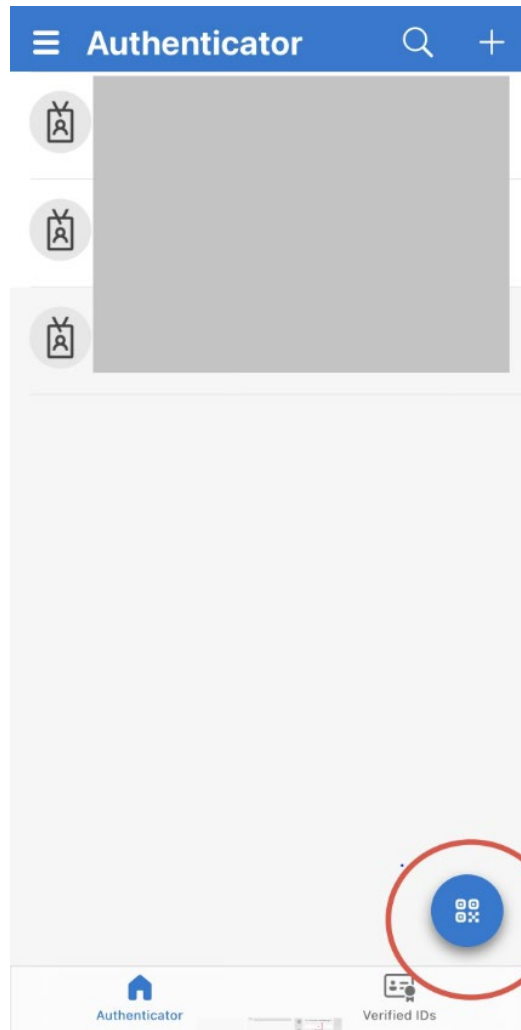
Keep going from here to use the Microsoft Authenticator app.

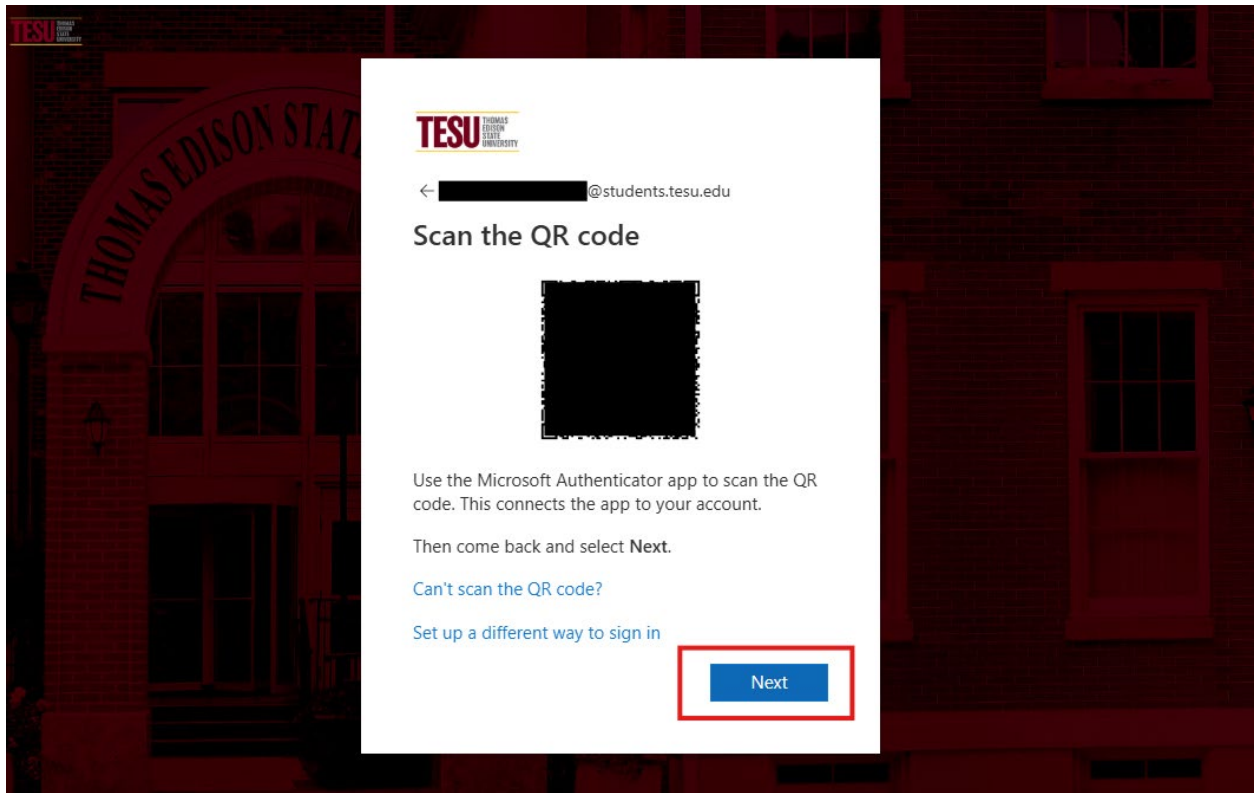


Step 6 – If you’re moving forward with the authenticator app, **click Next** and on the next screen, you will be prompted to **Set up your account in app**. (Open your authenticator app on your phone at this time) and **click Next** on the *computer* screen.

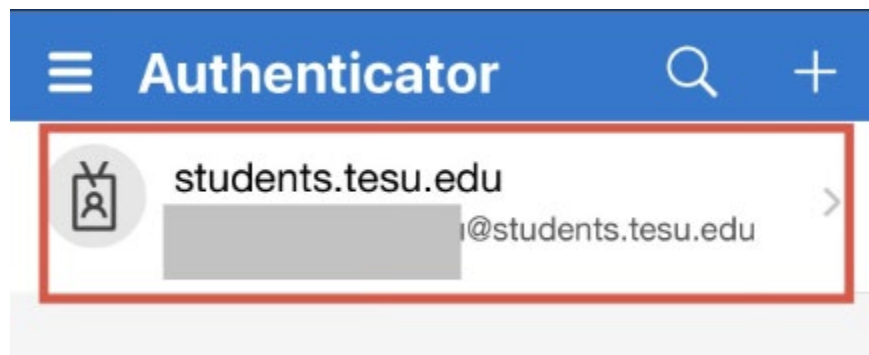


Step 7 – Using your authenticator app, add an account by using the option to Scan a QR code (bottom right corner on Microsoft Authenticator app). Then Scan the QR code that appears on your screen. Then click Next.

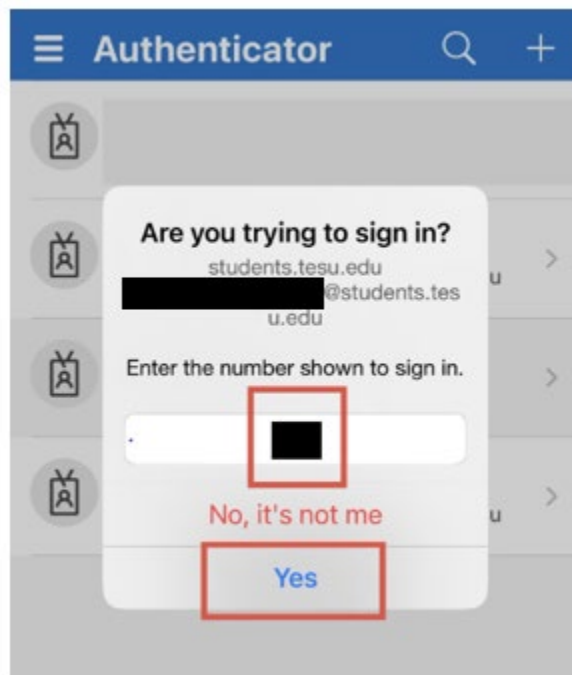
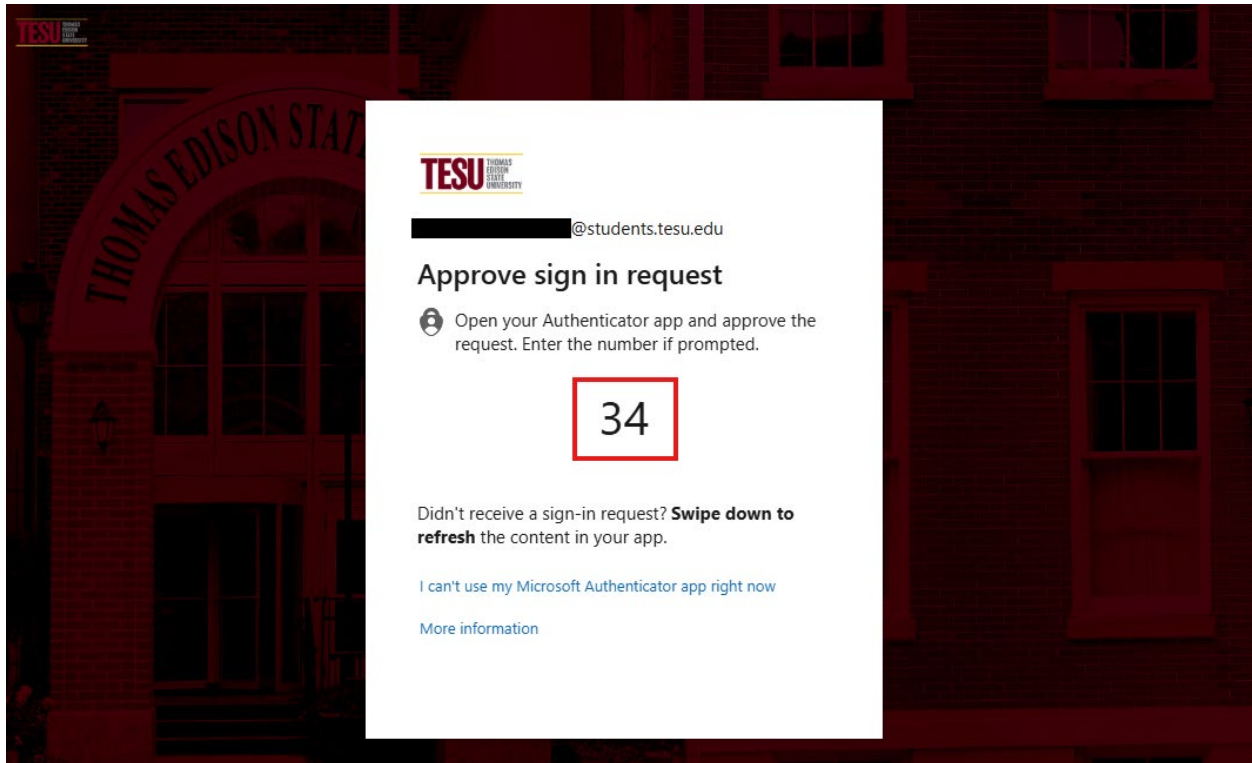




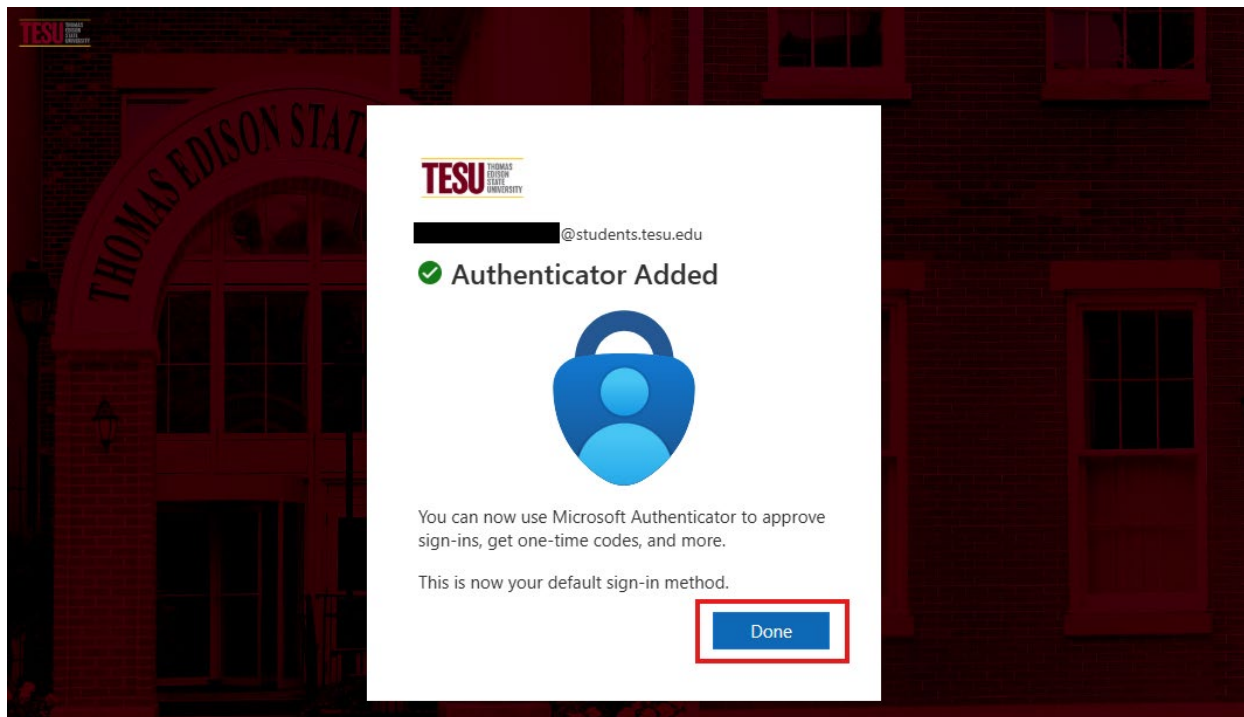
Step 8 – Once you scan the QR code it will automatically add your TESU account to the authenticator app.



Step 9 – You will then see a **two-digit code** on your computer screen. **Type that code** in the app, on your phone, and then **click “yes”** to confirm it’s you.



Step 10 – You will then see the screen that shows that **Authenticator has been added** (with a green check mark next to it). You're all set to approve logins now. You can **click Done**.

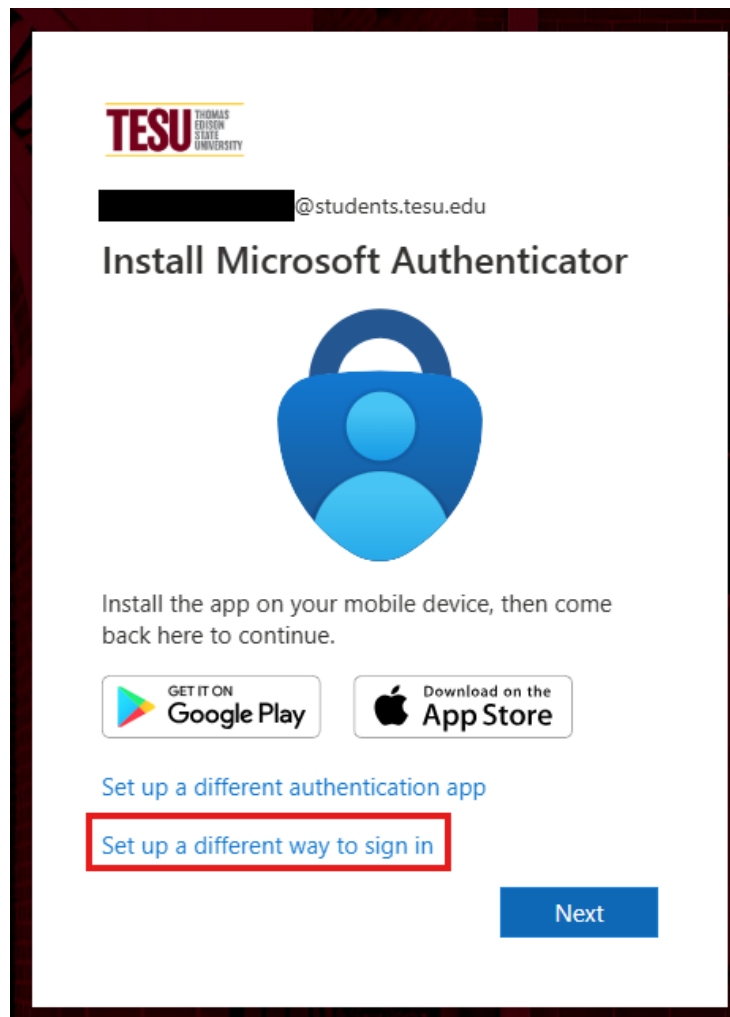


If you've already set up MFA with an authenticator app on your smartphone, then you're done and you can stop here.

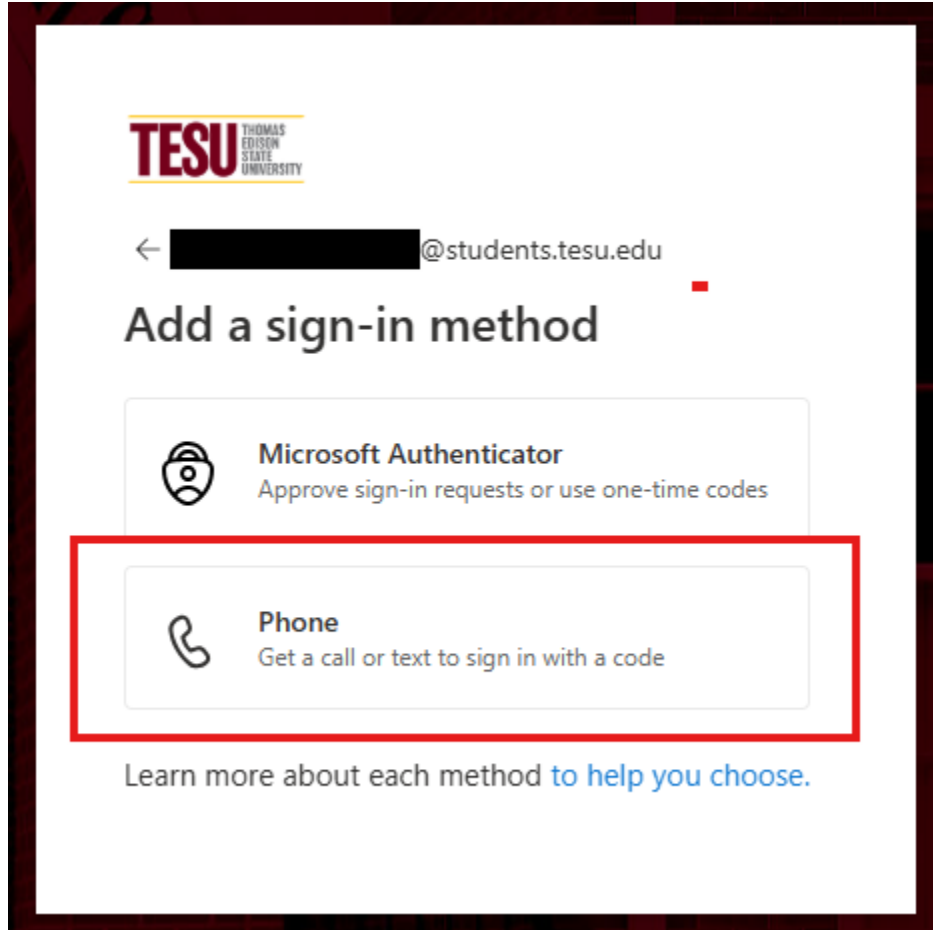
Scroll ahead to set up MFA with SMS/Text or Call.

FYI - Setting up MFA via text/call will ONLY work for students within the United States.

Step 11 – Set up MFA with SMS/Text or Call Option. – From the Install Microsoft Authenticator screen, **click Set up a different way to sign in.**



Step 12 – On the next screen, **select Phone**.



Step 13 – Add your cell phone number here. (you don't need to add the 1 as the country code is already added above the Phone Number line), If you prefer a text, leave the **Text a code** option checked otherwise, choose **Call** if you would prefer an actual phone call.


International students outside the US will NOT be able to use this option. Please use the authenticator app option

Once you enter your phone number and choose text, **click Next**. A code will be sent to you via text.

TESU THOMAS
EDISON
STATE
UNIVERSITY

██████████@students.tesu.edu

Add your phone number



Verify it's you with a call or text code to your phone.

Country code

United States (+1) ▾

Phone number

609 ██████████

Choose how to verify

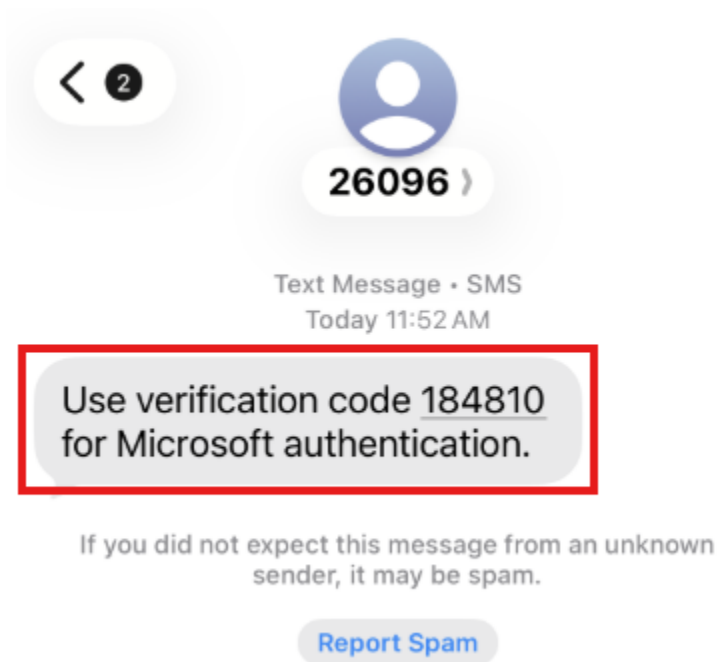
Text a code

Call

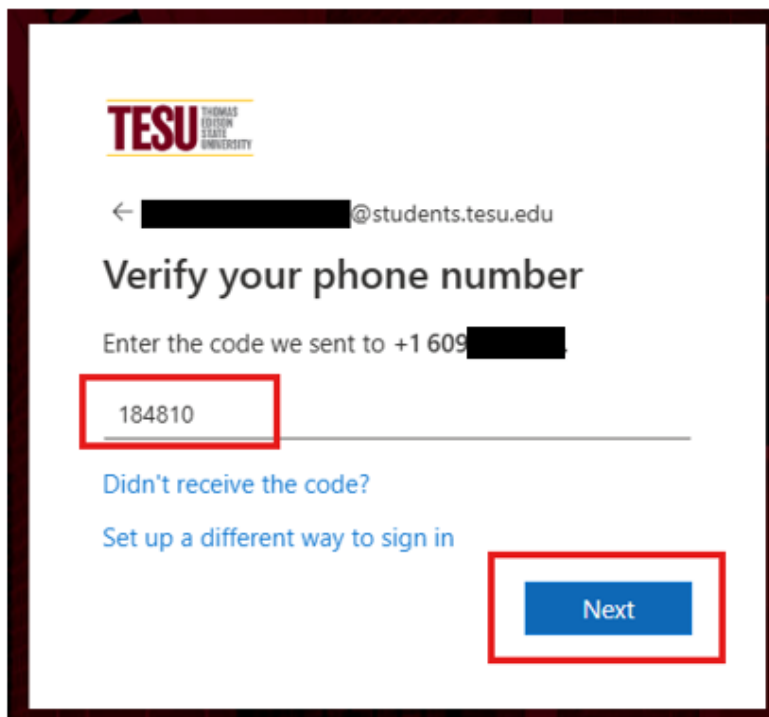
Message and data rates may apply. Pressing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

[Set up a different way to sign in](#)

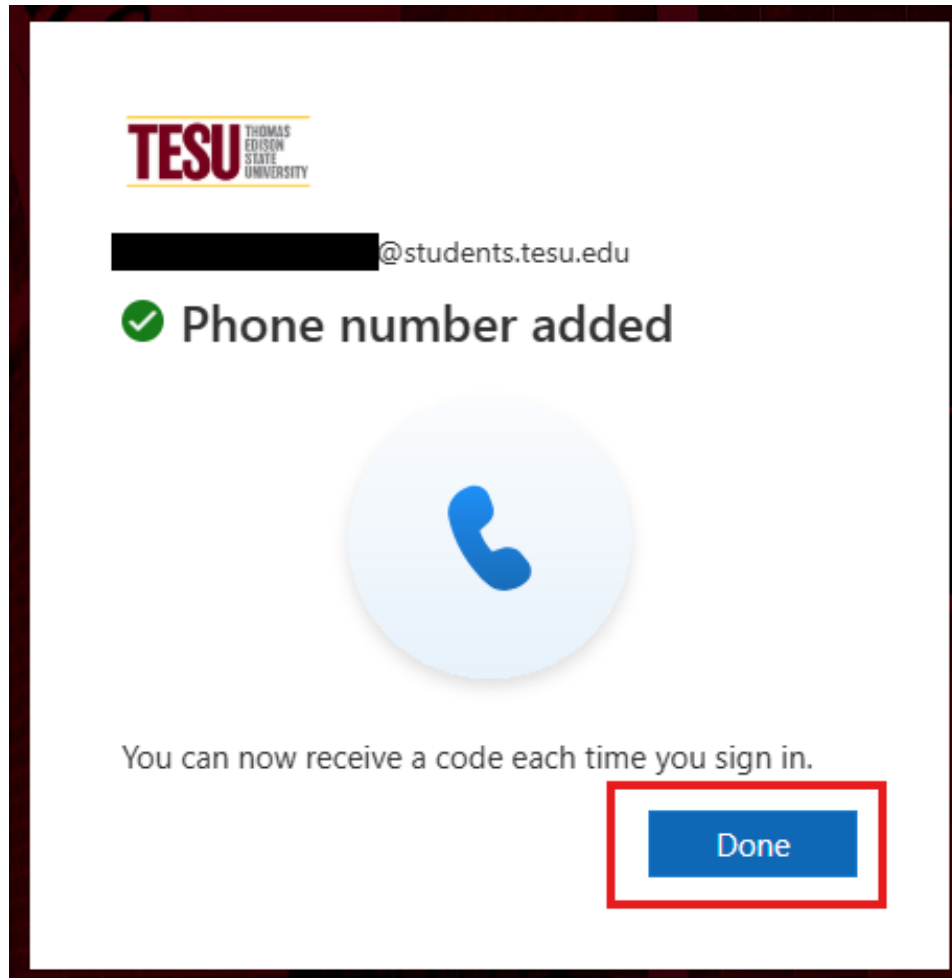
Next



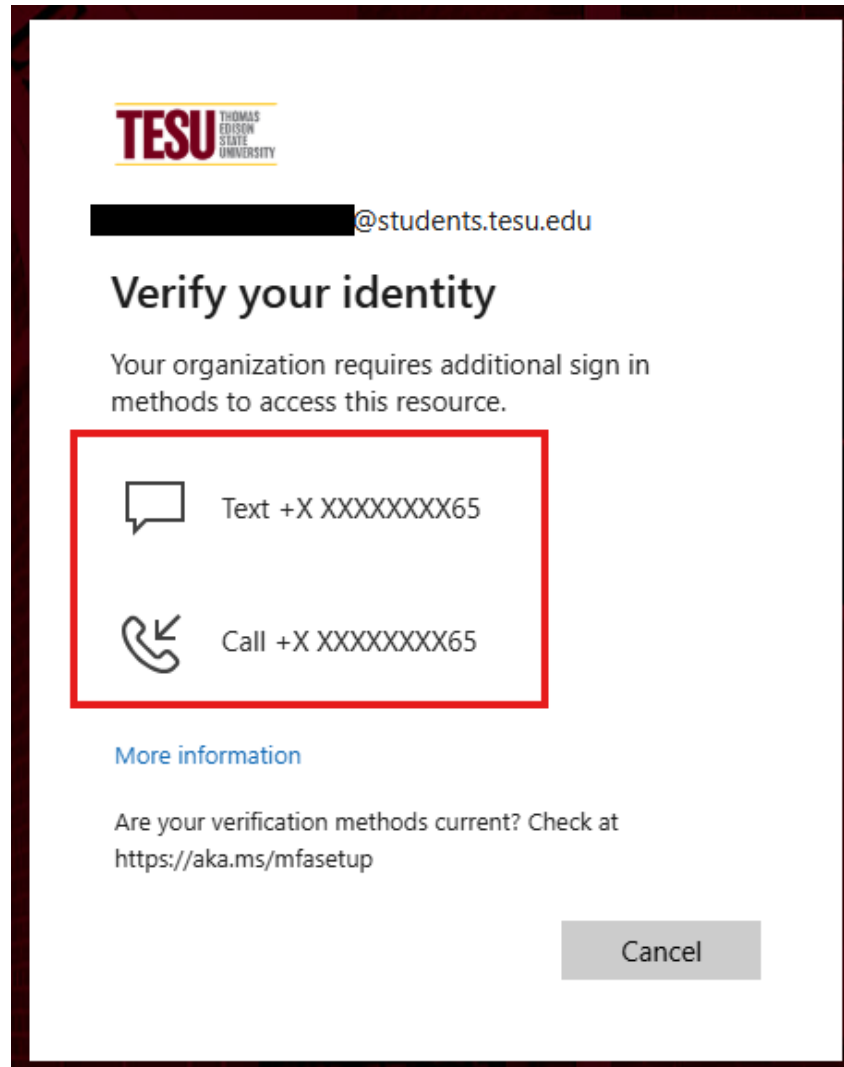
Step 14 – **Enter the code** you received on your phone in the box on your computer screen and **click Next**.



Step 15 – You’ll see the green check letting you know your Phone number has been added to your account and your MFA is now set up. Click Done.



Now, when you attempt to log in to the myEdison Experience dashboard, you'll be prompted to get a text or call.



Thank you for setting up your MFA and helping us keep your account and data secure!!